



How to complain about police behavior

This guide explains how to complain about police behavior to the Independent Police Complaints Authority (DUP). DUP is not as independent as it claims to be. Unfortunately, it is rare that one's case goes through, but we still recommend you complain.

You can only complain to DUP about the police's behavior (such as racism, violence, etc.) and not about the decisions the police has taken. Regarding decisions, you must complain directly to the police. To complain about deprivation of liberty, you can read our guide about that. But we also complain about deprivation of liberty, when we receive your power of attorneys. If you need guidance on complaining about other decisions to the police, contact us at kontakt@ulydigretshjaelp.dk.

When you want to complain about the behavior of the police, you must do the following:

Before you complain

1. Make sure you have all the facts about the incident. The info you need to know is:

- Who are the activists? Only yourself or others?
- Time and place of the incident
- Exactly what you want to complain about

2. Have photos, videos, medical certificates ready.

3. Check if you have the badge number of the incident commander and the other officers you want to complain about.

4. Consider whether you want help to complain or whether you can do it yourself. You can either turn to RUSK or get a lawyer appointed for the complaint.



When you complain

Fill out the form at DUP (The Independent Police Prosecuting Authority)

You can find the form at <https://politiklagemyndigheden.dk/kontakt/> (they have the website in English)

- If you scroll down, you will find a link called "Complaint/report form". You click on that.
- You log in with MitID. If you don't have MitID, you have to send them an email instead of using their form.
- Fill in your information. Unfortunately, you cannot add a fake phone number.
- You can add more names of aggrieved parties, if others were involved. You must not write other activists' phone numbers.
- Complete the sections about time, place, who you are complaining about, description of the episode, and any witnesses. Be very specific about what you are complaining about.
- Wait to upload pictures and video, but have it ready if DUP asks for it after processing the case.
- Click on whether there has been a doctor's visit in connection with the incident, state time and doctor and attach any medical certificate.
- Submit the complaint

If you have further questions about the process contact us at kontakt@ulydigretshjaelp.dk.